

## **Solver can now work with a Secondary Link Resolver** 2021-10-11

Solver is the CyberTools Link Resolver. When an article cannot be accessed via Solver, then Solver normally routes the article to Solver's Request Page, entering the article into Solver's document delivery system. Some libraries use commercial Interlibrary Loan (ILL) systems such as ILLiad or have access to a secondary link resolver, such as a link resolver provided by a parent organization or by a state library association. Solver can optionally use these systems. Now Solver appends an article's metadata as the query string to this URL Base instead of placing the user into the Solver Request Page. The query string's format can be OpenURL v0.1 or 1.0. That URL is realized by the browser.

For example, if the library is associated with the state of California, then the library probably has access to the California Digital Library CDL. CDL probably does not have the library's health sciences online collections such as ClinicalKey. Therefore the library needs to import its online collections' metadata into CyberTools and use Solver at PubMed. The library should also establish CDL as Solver's ILL or Secondary Link Resolver URL Base. If a PubMed citation's LinkOut icon is selected then the article request goes to Solver where Solver redirects access to the online or print article if possible. If Solver can't determine access, then Solver can send the article's metadata to CDL. CDL will redirect to accessible content or segue to the CDL ILL document delivery system, if one exists.