

## April 2004 E-mail Update to ASP/Web Hosting Users

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#### 1. **ALERT: Scheduled Downtime for ISP Maintenance**

Cogent Communications, our primary ISP provider, has just informed us that they will be performing maintenance that could affect your connection to your library system (both Online Catalog and Staff/Back-Office functions) for a very short period of time. This will also affect our ability to receive your e-mail, and your ability to use the CyberTools for Libraries web sites (including the User's Page at <http://www.cybertoolsforlibraries.com/library/>).

The maintenance is projected to cause less than 5 minutes of outage and will take place between 6:00 and 7:00 p.m. EST on Wednesday, April 28, 2004, a schedule that is set by the circuit provider. Given this time frame, **our users in the U.S. Central, Mountain, and Pacific time zones and in Hawaii will be most impacted by this work.** Because this downtime is projected to be so very short, we are not planning to switch service to our backup ISP. CyberTools will be closely monitoring the status of the connection throughout this period.

If you have any problems with your connection after 7:00 p.m. EST, or if you have any questions regarding this scheduled downtime, please call CyberTools Support at 1-978-772-9200 x1.

The reliability of Cogent Communications ISP services on behalf of our ASP/Web Hosting users has so far been outstanding. This is a rare outage. We look forward to continuing to bring you excellent service. Thank you for your patience.

#### 2. **OpenURL: Now Available**

You and your patrons can now link directly to your holdings to the serial issue level from popular databases with OpenURL (Open Uniform Resource Locator).

Static links to the OPAC are now implemented in CyberTools for Libraries. This capability fulfills the needs of the new NISO and ANSI standard for OpenURL. It works today with EBSCOhost, Ovid LinkSolver, and Serials Solutions Article Linker. For more information about OpenURL, please see the OpenURL listing at:

<http://www.infotoday.com/cilmag/feb04/primers.shtml>.

For the exact syntax of our implementation of OpenURL, please see:

<http://www.cybertoolsforlibraries.com/library/OpenURL.pdf>.

If you have CyberTools for Libraries running on your own server, please contact [support@cybertoolsforlibraries.com](mailto:support@cybertoolsforlibraries.com) to schedule a no-charge update.

If you are an ASP Web-hosted customer, your OpenURL link is similar to your OPAC link. Look at the token to the right of the question mark in your OPAC link (do this by right clicking on the link and selecting properties). Replace the last two characters (these should be "HO" for "HTML OPAC") with "LINK". For example, if your OPAC link is:

<http://maple.cybertoolsforlibraries.com/cgi-bin/CyberHTML?DEMOHO>

then your OpenURL link is:

<http://maple.cybertoolsforlibraries.com/cgi-bin/CyberHTML?DEMOLINK>

plus the search criteria. Typically, the search criteria will include an ISSN or ISBN. For serials, it might also include volume and issue information. CyberTools for Libraries will return the OPAC Details for the corresponding title, and any matching holdings information. For example, the OpenURL to your holdings for the New England Journal of Medicine for volume 339 would be:

<http://maple.cybertoolsforlibraries.com/cgi-bin/CyberHTML?DEMOLINK+ISSN=0028-4793+VOLUME=339>

and will yield:

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SHELVED The New England journal of medicine. -- Vol. 198 (Feb. 23,  
WITH 1928)- . -- Boston : Massachusetts Medical Society,  
1928-  
JOURNALS v. : ill. ; 29 cm.  
Weekly  
Continues: Boston medical and surgical journal  
1. Medicine--Periodicals 2. Surgery--Periodicals  
I. Massachusetts Medical Society. II. NEJM

Link to Online Journal  
<http://www.nejm.org/>

Latest issue received on 09/11/03:

Yr: 2003 Vol: 348 Iss: 20 Mon: MAY Day: 15

Copy 1:

HOLD: 1928-1999 : 198-232/234-242/244-311/312N1-26/313-339/340N1-22/

HOLD: 2003 : 348N1-2,4-7,14-18,20/

Copy 2:

HOLD: :

| Volume:Issue/Pt/Sup | Yr/Mo/Dy  | Cpy | Location | Status    |
|---------------------|-----------|-----|----------|-----------|
| 339:1-5             | 1998/JUL/ | 1   | journals | available |
| 339:6-9             | 1998/AUG/ | 1   | journals | available |
| 339:10-13           | 1998/SEP/ | 1   | journals | available |
| 339:14-18           | 1998/OCT/ | 1   | journals | available |
| 339:19-22           | 1998/NOV/ | 1   | journals | available |
| 339:23-27           | 1998/DEC/ | 1   | journals | bindery   |

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**Implementing OpenURL is easy.** Simply provide your vendor (EBSCO, Ovid, or Serials Solutions) with the following information:

**1. Your OpenURL link (as above).**

**2. This link to the CyberTools for Libraries OpenURL syntax:**

<http://www.cybertoolsforlibraries.com/library/OpenURL.pdf>. They will then create the links back to your OPAC.

**Another use for OpenURL today.** You can create a form on your library's home page to search your catalog: you would then use JavaScript to submit the search to your CyberTools OPAC. Your patrons would then be able to search your catalog directly from your home page, since your new form would replace the Main Search window in the CyberTools for Libraries OPAC. After using this initial form, the patron would then operate within the CyberTools for Libraries OPAC.

Eventually we will have the option to return XML rather than HTML, enabling you to build a completely customized version of the OPAC.

Please contact [support@cybertoolsforlibraries.com](mailto:support@cybertoolsforlibraries.com) if you have any questions.