



CyberTools Additional Services

Pricing effective through 5/31/2020

- Solver, the CyberTools Link Resolver-LinkOut Outside Tool: \$999/year

When library patrons and staff search PubMed with a LinkOut identifier established for CyberTools, Solver will resolve (redirect) PubMed full text requests to the correct online or print resource and/or provide a customizable document delivery form for patrons to order the article from the library.

At this time Solver resolves articles for PubMed LinkOut. Our plan is to implement resolving these databases soon:

- Google Scholar
- CINAHL
- Web of Science
- SCOPUS
- JSTOR

When working with LinkOut, an article requires a DOI for direct access to the article at its publisher. When the DOI is missing then CyberTools Solver presents the Request page to the patron. The DOI is not required for access to the article at an aggregator.

At this time CyberTools Solver works with the aggregators ClinicalKey, EBSCO, Ovid, and ProQuest. An aggregator is not a publisher, rather, it has non-primary access to online resources. Aggregators replicate publishers' works. Therefore, DOI access to <http://doi.org> or to CrossRef will not reach the aggregators' databases thus requires customized OpenURLs to the aggregators' databases. If you access your online journals via aggregators other than those listed above then please contact Support@CyberToolsForLibraries.com. CyberTools Solver typically does not need an article's DOI thus older articles should be more easily accessed via an aggregator than a publisher.

- E-Resource Update Service: \$1620/year + \$599 one-time startup

The CyberTools Electronic Resources Update Service vastly enriches your ability to creatively promote your valuable resources to your collection users. It employs CyberTools expert catalogers to keep a library's catalog, public search, and A to Z lists up to date with the library's online collections. The library sends to CyberTools its lists of online collections and access information, for example, the URL to the access site, sign-in identifier, and password. CyberTools downloads the collection(s) metadata file(s) and imports the collection into the library's catalog. When possible, a full MARC 21 bibliographic record is harvested from the Internet via Z39.50 for each online title, and the collection's URL(s) and extent are merged into the MARC bibliographic record. When a MARC bibliographic record cannot be found, a skinny MARC bibliographic record is created by CyberTools from the collection's metadata file, including title, author, ISxN, subject headings, year, edition, extent, and URL.

After the MARC harvesting, the MARC records are culled of unnecessary and most duplicative data. The records are optionally assigned to fundamental A to Z groups, such as "All Books" and/or "Online Books". The data are updated to the catalog's database, so that these titles can be found via the library's Public Search Catalog and/or the A to Z lists. For online journals, if the library subscribes to the CyberTools Link Resolver for PubMed LinkOut Outside Tool, then when library patrons and staff search PubMed with a LinkOut identifier setup for CyberTools, then CyberTools will resolve (redirect) PubMed full text requests to the correct online or print resource and/or provide a document delivery form for exceptions.

Each collection is reasonably updated annually, semi-annually, or quarterly according to the client's request. CyberTools will update up to ten (10) different collections at this low fee. Additional collections may be arranged at additional modest fees.

- Save by Selecting Solver + E-Resource Update Services: \$2040/year (setup waived)